BELFAST INTERNATIONAL AIRPORT
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CAA Quality Standards
April 2021 – September 2021

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		**108**	**381**	**686**	**1066**	**1248**	**1467**	**Numbers of PRMs**		**128**	**367**	**780**	**1122**	**1303**	**1490**
	10 mins	80%	100.00%	100.00%	99.85%	99.91%	100.00%	100.00%	5 mins	80%	96.06%	99.74%	96.92%	96.43%	96.55%	93.83%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	10 mins	90%	98.43%	100.00%	99.23%	99.29%	99.31%	97.32%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	100.00%	100.00%	100.00%	100.00%	99.85%	99.00%
									20 mins moving average		98.16%	99.91%	98.72%	98.57%	98.57%	96.72%
									30 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**27**	**79**	**108**	**253**	**298**	**399**	**Numbers of PRMs**		**20**	**46**	**72**	**146**	**167**	**161**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	97.52%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									45 mins moving average	100%	100.00%	100.00%	100.00%	100.00%	100.00%	99.17%
									60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									75 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%