Belfast International Airport - CAA Quality Standards Report - Winter 23/24

Departing - all PRMs														
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		2653	3178	3022	2758	2857	3274	2977	1950	2286	1653	1901	2406
	10 mins	80%	99.96%	99.84%	100.00%	100.00%	99.96%	99.94%	99.97%	100.00%	99.96%	100.00%	99.89%	100.00%
	20 mins	90%	100.00%	99.94%	100.00%	100.00%	99.96%	99.97%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	99.97%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	Numbers of PRMs		736	907	969	949	932	837	610	434	551	4	409	449
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

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	Arriving - all PRMs													
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September	October	November	December	January	February	March
Pre-booked	Numbers of PRMs		3210	3785	3915	3871	3703	3987	4370	2573	2933	2210	2449	3117
	5 mins	80%	86.98%	88.35%	86.72%	89.10%	87.39%	84.22%	81.78%	90.05%	90.04%	90.54%	92.57%	88.16%
	10 mins	90%	95.51%	95.09%	94.84%	96.10%	94.76%	93.96%	92.72%	96.00%	95.62%	96.65%	98.12%	95.48%
	20 mins	100%	99.91%	99.87%	99.92%	99.95%	99.32%	99.82%	99.86%	99.96%	99.40%	99.95%	99.96%	99.94%
	30 mins		99.94%	100.00%	100.00%	99.97%	99.86%	99.95%	99.86%	100.00%	99.87%	100.00%	100.00%	100.00%
	45 mins					100.00%	100.00%	99.97%	100.00%		100.00%			
	60 mins													
Non pre-booked	Numbers of PRMs		556	620	659	720	643	659	620	386	350	318	311	385
	25 mins	80%	99.64%	99.35%	98.48%	99.72%	98.91%	98.63%	98.00%	100.00%	100.00%	100.00%	100.00%	98.96%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	99.22%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins													
	75 mins													