

# Going to the airport

## A Guide for Children with Autism



# INTRODUCTION

We recognise that airports can be stressful environments. This is especially the case for travellers with Autism.

We want to make sure that all passengers feel as comfortable as possible during their time in the airport. We have created this guide to help you prepare for your journey by introducing you to the sights, sounds and people that you may encounter along the way. You can use this guide to write down some details about yourself, and the things you are excited and worried about.

You can then follow the airport journey to understand each stage of the process.

If you require support during your time at the airport, you must book assistance through your airline or tour operator at least 48 hours before departure.

If you need help while in the airport, an Autism Awareness Lanyard is available to assist with your journey through the airport and can be collected on the day of travel from the Special Assistance desk in the Check-In Hall on production of your boarding pass. If you have any further questions, please contact [autism@bfs.aero](mailto:autism@bfs.aero)



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# 1 ABOUT YOU

NAME \_\_\_\_\_

I AM TRAVELLING WITH \_\_\_\_\_

I AM TRAVELLING TO \_\_\_\_\_

I AM WORRIED ABOUT \_\_\_\_\_

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I AM EXCITED ABOUT \_\_\_\_\_

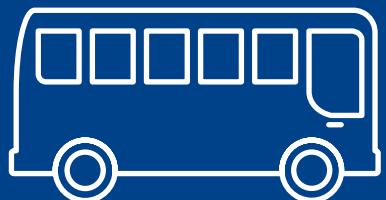
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## 2 GETTING TO THE AIRPORT

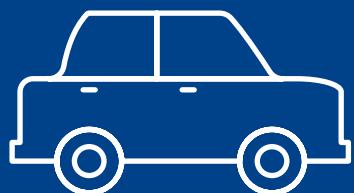
There are lots of ways you can get to the airport. Which way are you travelling?



BUS



TAXI



CAR

# 3 ARRIVING & CHECKING-IN



**01** Enter airport

**02** Check screens

**03** Do you need to check in hold luggage?

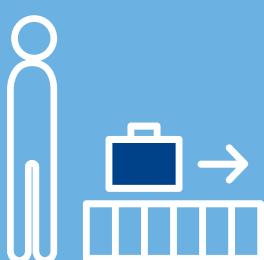


← YES

**05** Give your documents to the friendly staff member

**04** Queue at your airline's check in desk

NO



**06** Lift your bag onto the conveyor belt

**07** Your bag will be taken to the aircraft

Get your documents back, then...



Walk to security



# 4 SECURITY



**01** Liquids in clear bag  
(up to 100ml)  
No sharp objects

**02** Scan your  
boarding card

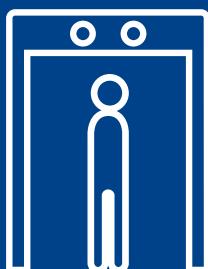
**03** Queue



**06** Electronics  
in a tray

**05** Possessions in tray  
(Remove laptops &  
tablets)

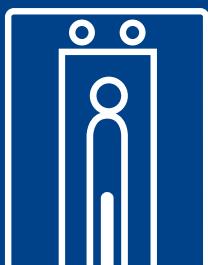
**04** Listen to instructions



**07** You may be asked  
to remove your  
shoes



**08** Belongings  
scanned



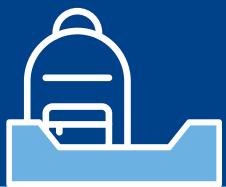
**09** Walk through  
arches



**12** May be  
searched

**11** May be asked to  
step into body  
scanner

**10** May  
beep



**13** Collect tray



**14** Belongings may be searched



**15** Go to departures

IF THE ALARM SOUNDS OR BEEPS, WHO DO YOU TELL IF  
YOU FEEL AFRAID?

Departures

Up To Departures

PRIORITY  
SECURITY  
THIS WAY



# 5 DEPARTURE LOUNGE & BOARDING



**01** Through Duty Free

**02** There are shops

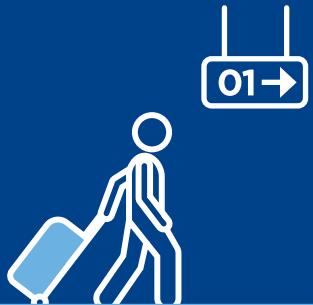
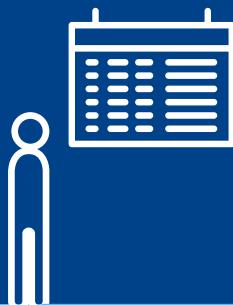
**03** There are restaurants



**06** There are toilets

**05** May be busy

**04** May be noisy

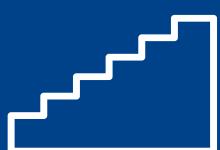


**07** Check screens

**08** Go to gate

**09** Sit & wait

**10** Listen for announcements



**14** Board aircraft

**13** May be steps

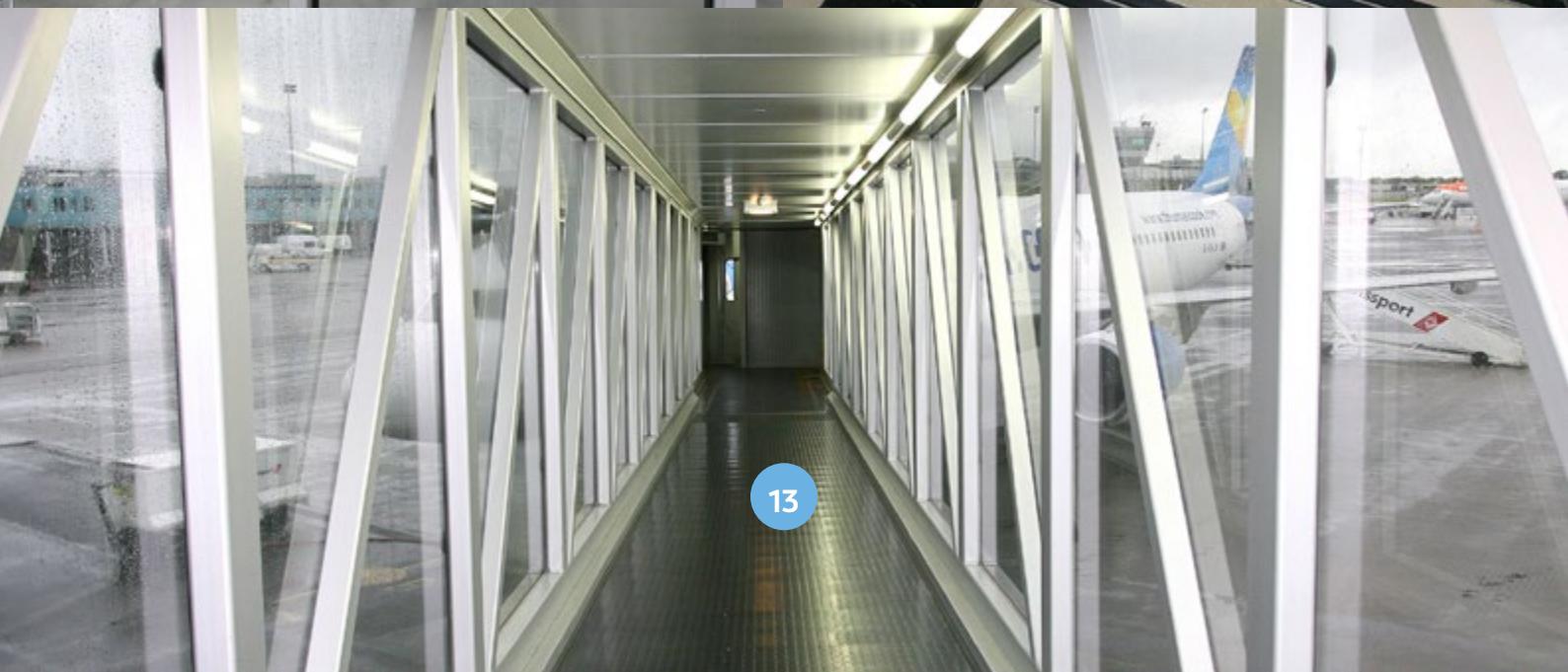
**12** Give documents

**11** Queue

WHILE WE ARE WAITING, WE ARE GOING TO



NORTHERN QTR



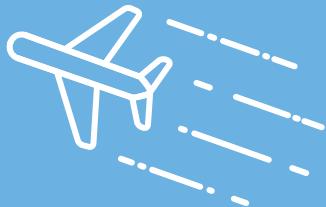
# 6 TAKING OFF



**01** Aircraft pushed back

**02** Accelerate

**03** There will be noise

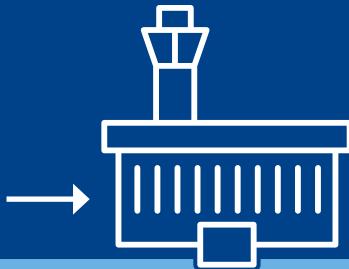


**06** You will be flying

**05** You will hear the wheels go up

**04** If it is night-time the lights will dim

# 7 COMING HOME



**01** Leave aircraft

**02** Maybe bus

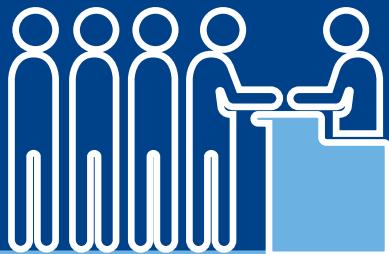
**03** Enter terminal



INTERNATIONAL FLIGHT ←

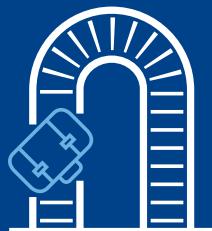
**04** Get passport ready

DOMESTIC FLIGHT



**05** Queue

**06** Give passport



**09** Travel home

**08** Exit airport

**07** Collect bags



We hope you have found this guide useful and we hope you enjoy your time at Belfast International Airport.

Remember to look out for the Special Assistance team if you need any help during your visit!

We would also love to hear about your visit to the airport. You can tell us about it by emailing us at [feedback@bfs.aero](mailto:feedback@bfs.aero).

Alternatively Belfast International Airport encourages customers to participate in our Passenger Survey on the quality of assistance provided to passengers with reduced mobility at BIA. You can complete this survey at [bit.ly/CAApassengersurvey](http://bit.ly/CAApassengersurvey)

# 8 AIRPORT SIGHTS & SOUNDS

The airport is an exciting environment with many sights and sounds. You can use this section to tick the things which you see and hear on your journey.

## WHAT CAN YOU SEE AND HEAR IN THE AIRPORT?



Aircraft



Pilot



Cabin Crew



Luggage Trolley



Music



Engine Noise



Queue



Security Staff



Baggage Carousel



Announcement

# 9 ACTIVITIES



Can you find the words hidden in the grid?

BOARD

TROLLEY

TICKET

GATE

AIRCRAFT

ARRIVAL

FLIGHT

LOUNGE

DEPARTURE

PILOT

